

Genesis JOY House Homeless Shelter, Inc.



2022-2023 Annual Report *Where Home and Hope Begin Again*



Dear **Potential** Supporters,

Our humble beginnings that started out in community library meeting rooms, as a way to help veterans understand, submit, and receive the benefits they were entitled to, has now become a life-changing reality for over 800 veterans, their families and our homeless community. For those of you who are reading this report, from the time it was published, it has been an incredible year of resilience, self-reflection, steadfastness, and hope. Our theme, "Where Home and Hope Begin Again" has been born out of desire and concern to keep fighting for unhoused veterans and our unhoused community.

The respect we have for our devoted volunteers, faithful supporters, reliable individual and corporate donors has grown exponentially. The steadfast support for our unhoused veterans, their children, and their care, especially during a national and global pandemic, received our utmost gratitude.

Your support is a big reason for our continued success. Without you, the future of Genesis would look very different now. For the last two years we have been structuring the organization's personnel, embracing technology, engaging in grant opportunities, and seeking appropriate housing and employment for our unhoused veterans, their children, and our unhoused community.

Just a small recap: Established 501c(3) in April 12, 2012; Received Donated Blighted Property (abandoned 13 years) in October, 2016; Commenced Renovating Property in December 2016; Hosted our 1st Annual Toy Drive for Veterans and Their Children in 2016; Grand Opening in May 24, 2022 - Making History by Creating the First Transitional Housing Facility in the State of Georgia to House our Unhoused Female Veterans; Established the Genesis Joy House Resource Center (for our entire community) in 2023.

Our ability to grow, think, respond, adapt, and overcome, during Genesis' most critical times has allowed us to continue our monumental cause to eradicate homelessness among our veterans, their children, and our unhoused community - helping to move them towards self-sufficiency and independence.

Genesis has the leadership team, the foundational support, the foresight, and the humble instinct to remain a viable nonprofit that advocates for veterans. Your continued support has allowed us to remain a solvent, relevant, and proactive community asset.

We understand that nothing can be accomplished without your physical and financial support. We ask that you think of Genesis in your yearly giving. Think of Genesis as our services impact the lives of veterans, their families, and our homeless community. Think of Genesis as we locate permanent housing for our unhoused veterans and their children. Think of Genesis as we provide access to benefits, permanent housing and employment to our veterans, and our unhoused community.

May God richly bless you!
Thank you!



Margaret Queen-Flowers
Founder & CEO



Mandy Hazelton
Board President

Our Mission

To improve quality of life for unhoused female veterans with many proven programs that break the cycle, creating self-sufficiency and accountability.

Our Vision

To end chronic homelessness among female veterans in our communities.



Our Core Values

God Fearing. Doing the right thing at all times.

Empowerment. Empowering veterans to their full potential.

Need. Supplying a social need to alleviate a deficiency.

Excellence. Operating with a spirit of excellence.

Stewardship. Giving back to our community.

Innovative. Fostering innovation to address social challenges.

Sacrifice. Giving of our time to help those less fortunate.

Humble Beginnings

Since 2011 Genesis has provided a one-stop service center for homeless veterans, veterans currently service, their families and our community. There are no cost associated with these services. Our resource center offer veterans, their families and our homeless community an integrated continuum of care that emphasizes access, quality, efficiency, and compassion.

Our veterans also benefit from resilience, prevention, and recovery training. Since 2011, we have served over 1,500 veterans, their families and our homeless community. Help us double that amount in the two years?

Visit us at www.genesisjoyhouse.com and click **donate!**



Become a Monthly Pledge Partner to support our mission in helping our brothers and sisters.

Donate today!

Genesis Leadership Team

Margaret Queen-Flowers
Founder & CEO

Mandy Hazelton, Retired Veteran
Board President

Dr. Tim Riley
Vice President

Mark Clark
Board Secretary

Scott Ferraris
Board Treasurer

Dorothy Britton, Retired Veteran
Board Member & Veteran Advocate

Keisha Garner
Board Member, Licensed Counselor

Margaret Queen-Flowers
HR & Compliance

Sandra-Jean, Esq.
The Jean Consulting Group
HR Legal Consultant

Haley McNeal, MSHRM-CP
Thrive Consulting Firm
HR Consultant

Genesis Board of Directors has over 45 years of military service, over 50 years of executive level leadership, and over 30 years of Organizational Leadership.

Advisory Leadership Team

• Margaret Queen-Flowers • Mandy Hazelton • Sharon Rogers

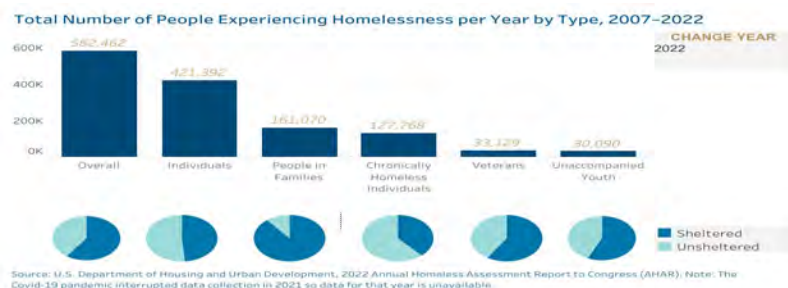


There is so much frustration when your brain doesn't work right. You see where you use to be and what you use to be capable of. Now I can't do any of those things.

– US Airforce Veteran - C.B.



Each homeless veteran served saves your community



National Alliance to End Homelessness 2022



Nobody wants to say, I can't put a roof over my head. Nobody wants to say, I need help clothing my children. At Genesis, they are bringing our veterans to the next level they need in order to be able to stand on their own.

– US Air Force Reservist

After combat, it can be very difficult to return to your normal self. It can be a real struggle without the right services in place. Genesis gives veterans a second chance.

– Lt. Col. Jessica Chapman



Support our veterans and their children now.
Visit our website at www.genesisjoyhouse.com

OUR IMPACT:

125 claims for veterans submitted

95% claim success rate

20,465+ volunteer hours logged for veteran care

35 veterans transitioned to permanent housing

5 home furnished for homeless males and females

325 care packages distributed

\$560 worth of gas cards distributed to veterans

85 guest appearances/media coverage to talk about veteran care

(radio, conference, Zoom meeting)

\$15,000 food donations distributed to homeless individuals

121 other than medical benefits consultations provided for veteran care

\$20,000 Christmas Toy Drives for veteran children (ages newborn to 17)

275 transportation medical trips for veterans

4 community awards recognizing excellence in veteran care

1 vehicle donated

9 strategic partnerships - CFCGA, City of Warner Robins, LB Charitable Foundation, SunMark Community Bank, Robins Financial Credit Union, Bank of America, Northrop Grumman, Carl Vinson VA Medical Center, Flint EMC, Goodwill, and Amazon.

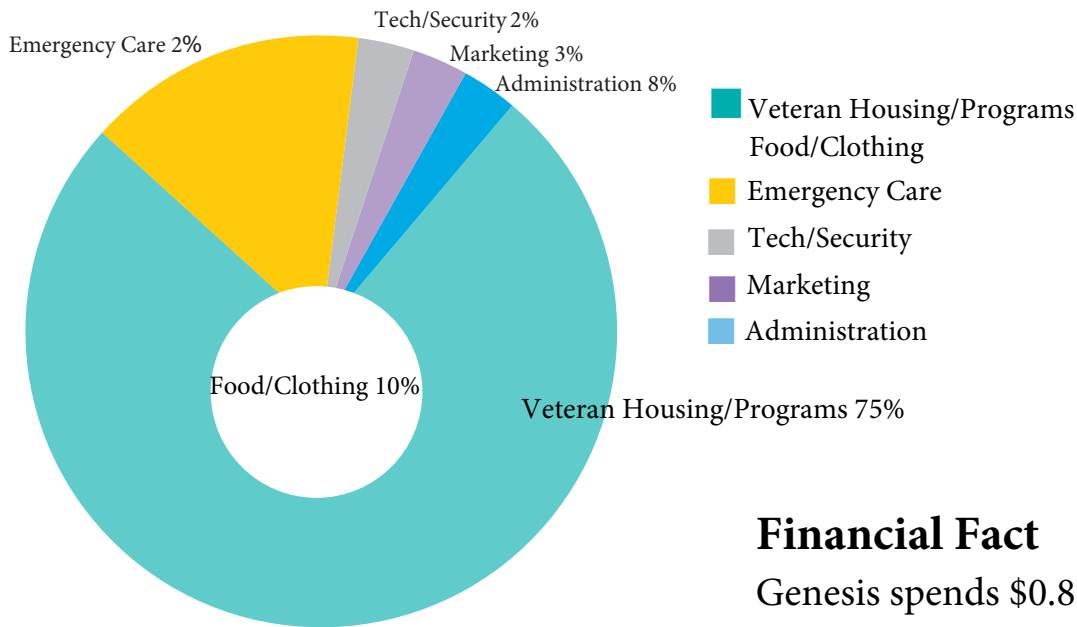
"Many thanks to Genesis for supporting and guiding me through the claims process. I couldn't cut through the red tape, and became very frustrated. After years of trying to locate my record to seek out the root cause of my many medical conditions, Genesis was a gift from God during my journey. Thank you for caring and guiding me through a tangled web"

- U.S. Marine Veteran, DAS



Financials

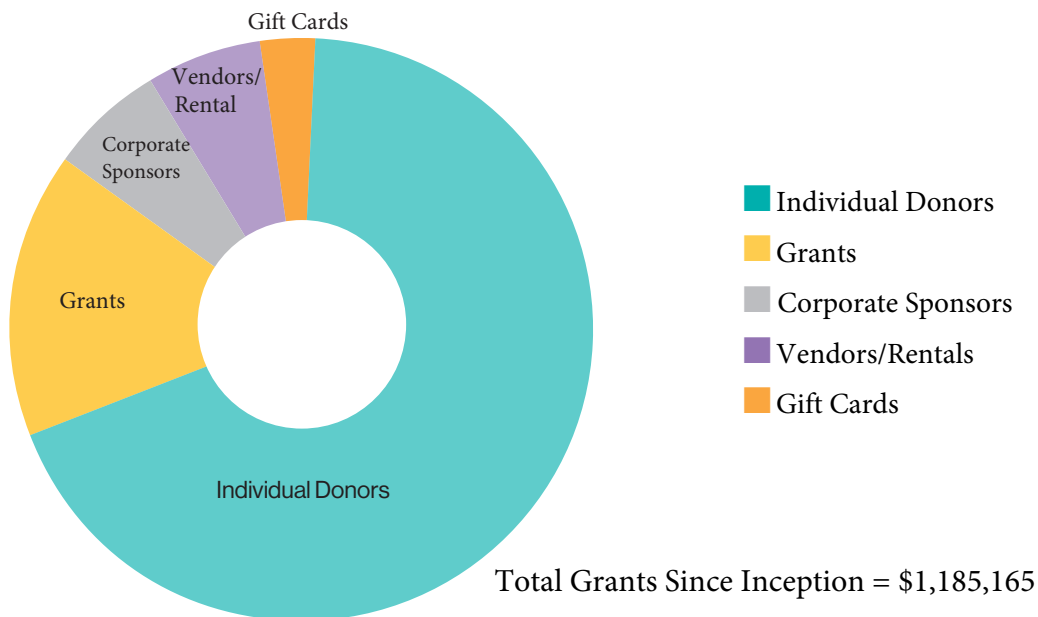
Use of Funds FY 2023



Financial Fact

Genesis spends \$0.85 cents of every dollar on direct client programs

Source of Funds FY 2023



In loving memory and honor of Lemuel Campbell, U.S. Air Force Veteran

who was our ram in the bush when it appeared next to impossible. His 25 years of experience in construction management was utilized in completing our major renovations on the blighted property. His strong support for veterans, the military and their families will have a lasting impact for generations to come.

His wise counsel and advocacy will truly be missed!

What We Do

Case Management – Our case managers assist veterans in understanding the right resources to help them in determining benefits and services they have earned.

Benefits Counseling Service – Our benefits counseling services ensure that veterans and their families take full advantage of all earned benefits available.

Employment Resources and Services – Our Resource Center, through community partnerships, provide a range of employment services and offers one on one assistance with job applications, resume preparation, job coaching, and pathways to overcome employment barriers.

Professional Licensed Counseling Services – Our counseling services refers to therapy and professional licensed counseling services provided to address mental health and chemical dependency needs of veterans. Offsite and virtual licensed staff provide clinical services including needs assessment.

Housing and Emergency Service – Our Resource Center provide housing services including emergency shelter through transitional, supportive, and independent living housing options.



Thank you to our generous donors

Individual Donors/Montary & In-Kind

Cynthia Almond
Frank & Joan Anderson
Paulette Bannister
Randy Bell, Sr.
Representative Shaw Blackmon
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UStuff It Storage

More on our website....

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Chick-fil-A
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Olive Garden
Panera Bread
Preferred Trophies
Psi Omega Zeta
Robins Financial Credit Union
SunMark Community Bank
Truist Bank
Ugly Signs & Accessories
VFW Post 6605
Veterans High School
Warner Robins CME Church
Women Reaching Other Communities (WROC)
More on our website.....

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Cadence Bank
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Evan Williams American Heroes
Flint EMC
LB Charitable Foundation
Lowe's Hometown Grant
Navicent Health Foundation
Northrop Grumman
Truist Foundation
Veterans Administration



A Sanctuary for Female Veterans
and Their Children



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<https://genesishjoyhouse.com>

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Interested in Partnering, Contributing or Volunteering?
Volunteer with us. Subscribe to our newsletter. www.genesishjoyhouse.com